

# **Building a Sustainable Future for Resource Sharing in a Changing World:**

**Findings on international resource sharing payment methods from global surveys**





## ABOUT US



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## INTRODUCTION

- ❖ Value and Challenges of the International Resource Sharing Services
- ❖ Findings on International Resource Sharing Payment Methods from Global Surveys
- ❖ Recommendations for Future Development



# Value & Challenges: International Resource Sharing Payment System

## ❖ The value of International Resource Sharing

- A core library service
- Support institutions' mission of teaching and learning
- Fulfill users' needs

## ❖ Challenges of International Resource Sharing

- Financial transitions
- Shipping costs and customs
- Copyright constraints and electronic resource licensing



## International Resource Sharing Payment Methods Overview

### Prior to 1995

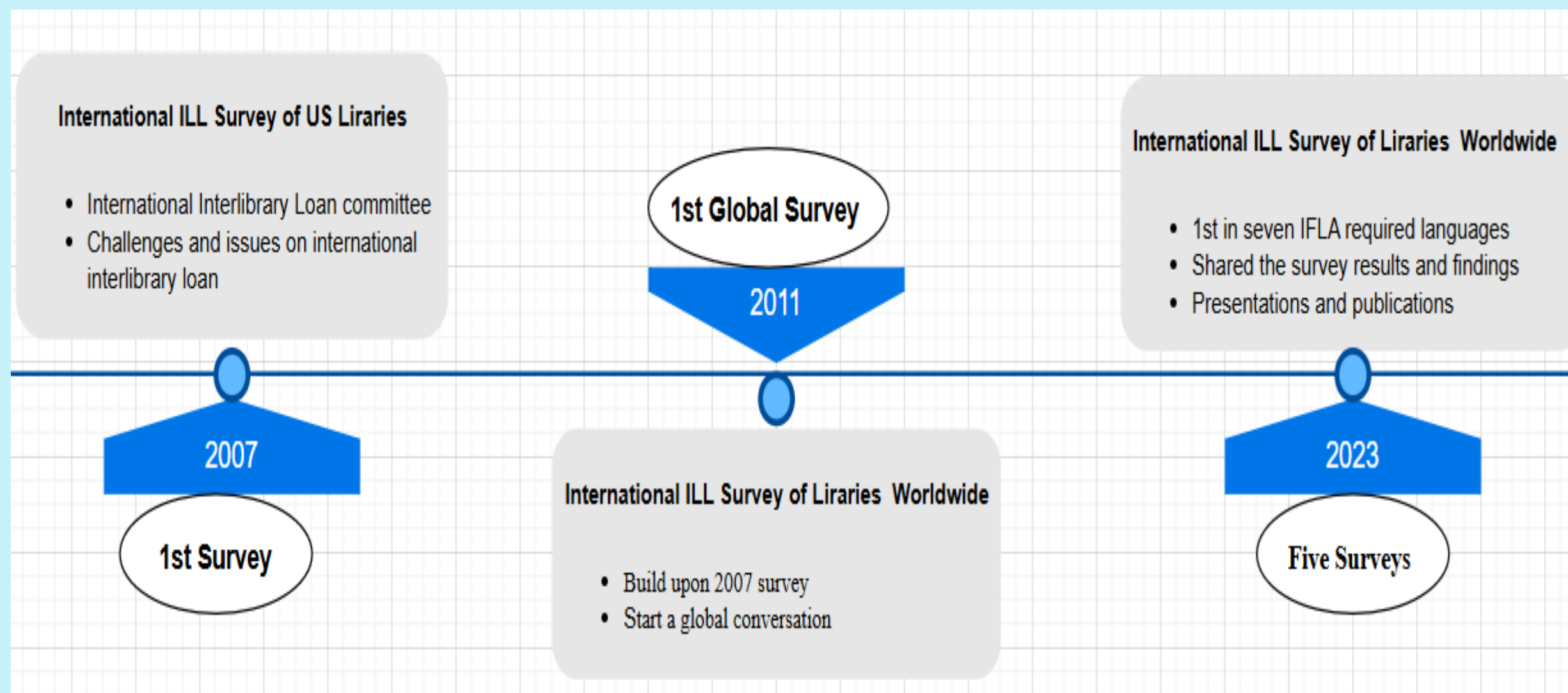
- Prepaid Request Forms
- Deposit Account
- Invoices
- International Reply Coupons
- UNESCO Coupons
- Reciprocal Agreements

### After 1995

- IFLA Voucher Scheme
- OCLC IFM
- Credit Cards
- Bank Wire Transfers
- Reciprocal Agreements



# ALA RUSA STARS International Interlibrary Loan Surveys



\*ALA -American Library Association \*RUSA- Reference & User Service Association  
 \*STARS-Sharing and Transforming Access to Resource Section

# Findings of Payment Methods from Global Surveys

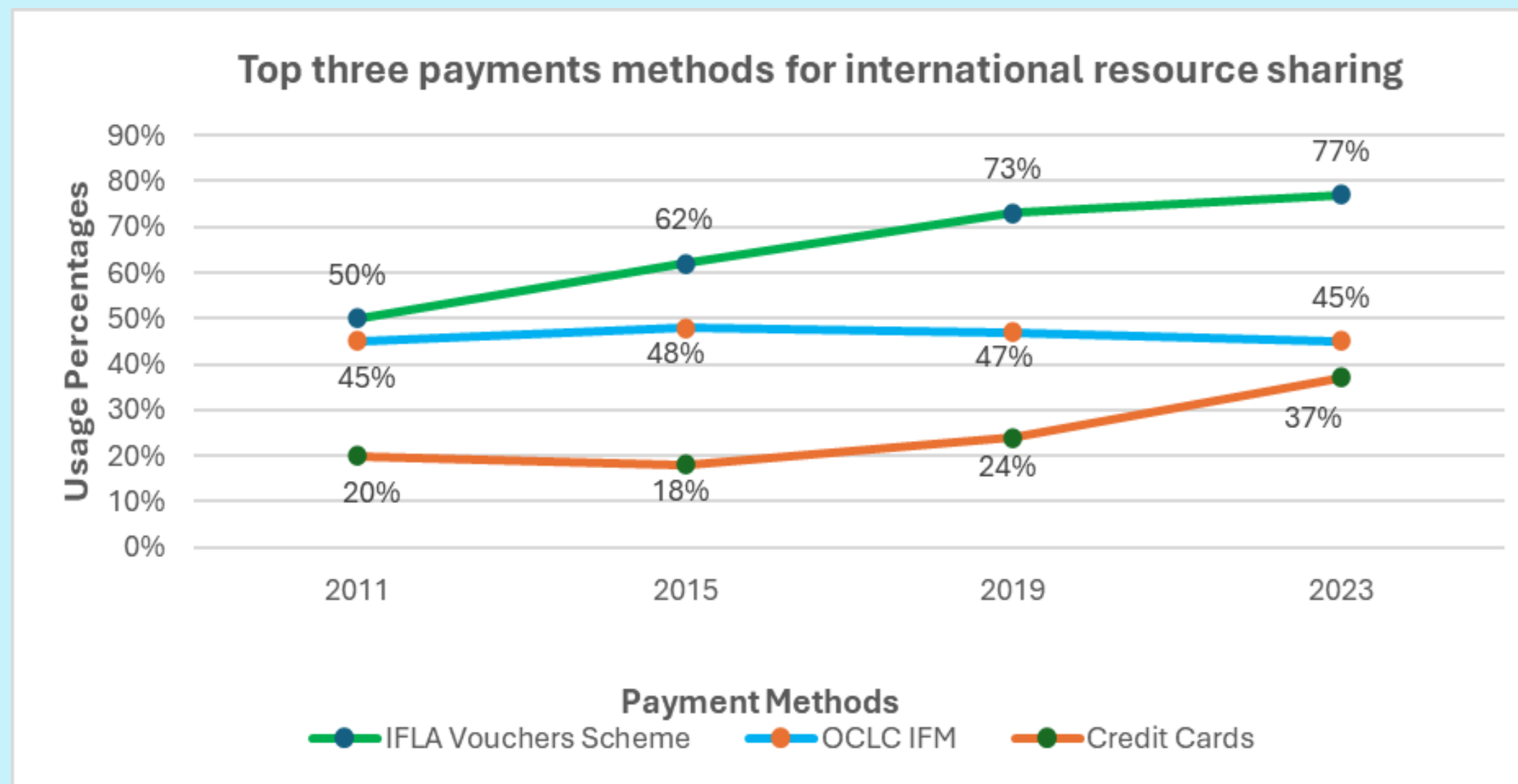
## Challenges

- ❖ Various payment methods
- ❖ Administrative costs, bank charges
- ❖ Labor intensive, not cost-effective



## Findings of Payment Methods from Global Surveys

TRENDS





## Findings of Payment Methods from Global Surveys

### IFLA Voucher Scheme

- ❖ A game changer in 1995, simple and flexible
- ❖ Requires shipment between libraries
- ❖ Libraries' collections shifted from print to electronic resources
- ❖ Increasing trend of borrowing only non-returnables
- ❖ Need a new format, electronic version



\$8



\$4



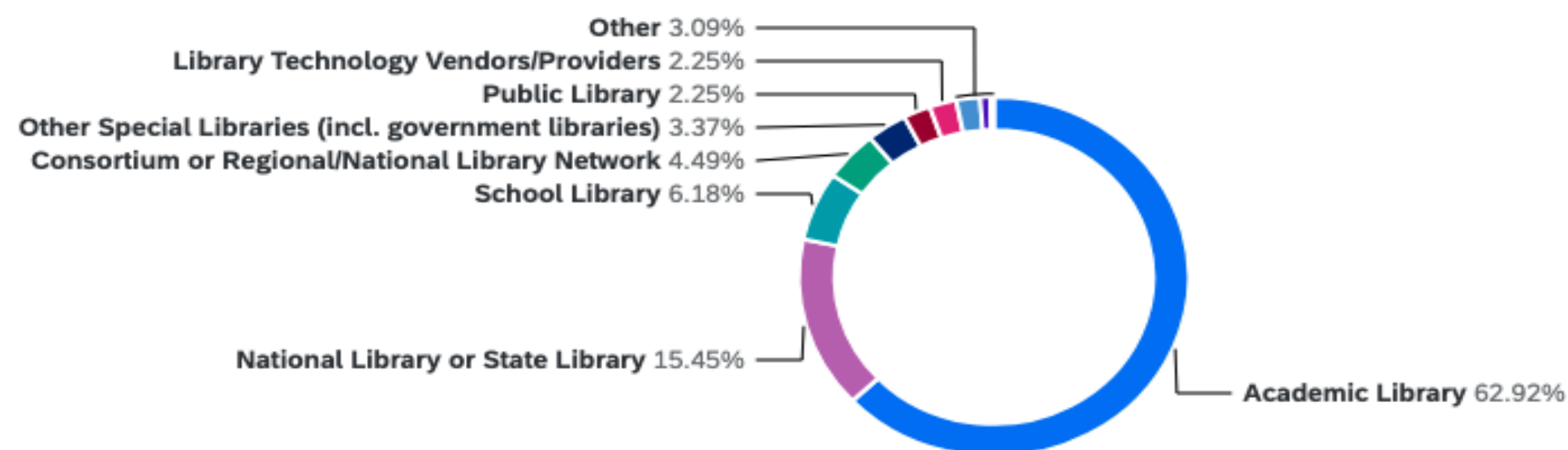
## More Findings from Global Surveys: The Work of ISO TC 46/SC 4/AHG 1

- ❖ Formed after the ISO plenary meeting in May 2023 to look at the landscape of ILL financial transactions
- ❖ Looking to address a variety of pain-points
  - Ecosystems lacked some level of interoperability when it comes to the cost of resource sharing
  - Lots of manual processing for resource sharing teams (invoices, credit cards, mailing vouchers, etc.)
- ❖ The Place to start: an environmental scan
- ❖ The ISO survey was deployed globally last summer; last fall, our group worked to evaluate and process the results of the survey
- ❖ After the survey, we spent some time looking over the results with two key stakeholder groups
  - Centre for Interlibrary Loan Transactions – maintenance agency for ISO 18626, the international standard for interoperability between resource sharing systems
  - IFLA Document Delivery and Resource Sharing Section
- ❖ The goals of our recommendations: bring down silos, reduce costs, faster transaction times



## More Findings from Global Surveys: The Work of ISO TC 46/SC 4/AHG 1

### ❖ Survey response by organization type





## More Findings from Global Surveys: The Work of ISO TC 46/SC 4/AHG 1

- ❖ International representation
  - 57% of responses were from outside the United States
  - Africa, Asia, Europe, and North America were clearly represented in the results; South America was less well represented
- ❖ National library perspectives
  - We knew going into the survey that some national libraries already fulfill the role as a central payment mediator
  - Through the survey, we found a pretty even split between national libraries that are currently doing this or interested in doing it vs. the national libraries that might not feel positioned to offer such a service
- ❖ Consortial perspectives
  - While our group's initial thoughts were that national libraries might embrace the role more, we initially thought consortia might feel like they were not in a position to offer such a service
  - The results of the survey proved us wrong...we found a stronger response from consortia



## More Findings from Global Surveys: The Work of ISO TC 46/SC 4/AHG 1

- ❖ Individual libraries
  - Many individual libraries responded to the survey
  - The overwhelming majority emphasized their first preference in terms of payment was the vendor-neutral approach that IFLA vouchers offered followed by electronic payment mechanisms



## Recommendations for Future Development

### ❖ ISO TC 46/SC 4/AHG 1

- AHG 1 recommended the reactivation of WG 14 to prepare a revision of ISO 18626 incorporating the recommendations outlined in the 2025 CILLT Liaison Report to ISO TC 46/SC 4 (CILLT's recommendations validated AHG 1's recommendation to implement some payment functionality to the standard)
- Leadership for WG 14 was recommended as follows
  - Mark Paris from AHG 1 to be convenor
  - Allen Jones from CILLT to be the project leader
  - Myounghyun Shim from ISO TC 46/SC 4 to provide convenor support because of her expertise of all things ISO
- CILLT and AHG 1 both recommend that IFLA consider joining ISO TC 46/SC 4 as a category A liaison to facilitate an ongoing dialog between ISO and IFLA regarding standards development and implementation
- Consider to develop a electronic version of IFLA Voucher





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